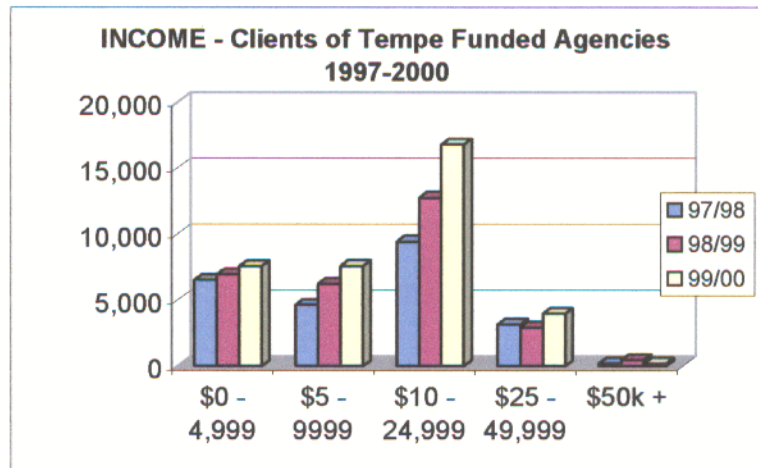


Agencies provided data on 81% of the total clients served over the three-year period from 1997 through 2000. The information indicates that clients served by Tempe funded agencies have a higher proportion of minorities among them than the Tempe population as a whole, as the table below indicates.

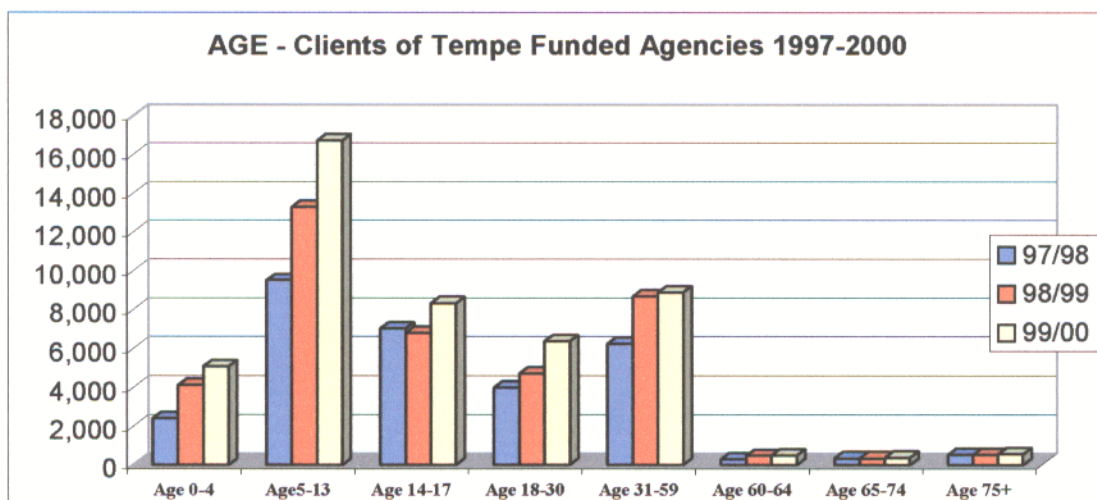
RACE	Anglo	Black	Hispanics	Nat.Am	Asian/Pac	Other
Agency Clients	49%	11%	30%	5%	4%	0.5%
Tempe Population	78%	4%	18%	2%	5%	8%

IMPLICATIONS - The higher proportion of minorities appears appropriate, in that minorities generally have disproportionately lower incomes and accompanying needs for human services. Also, numbers of minorities are increasing in the Tempe population.

Income - The chart to the right shows the income levels of the clients of Tempe funded agencies for 1997-2000. Lower-income persons were significantly present in larger proportion among clients served by Tempe funded agencies than among the Tempe general population. For all three years, **45%** of clients served had incomes of less than \$10,000 per year.

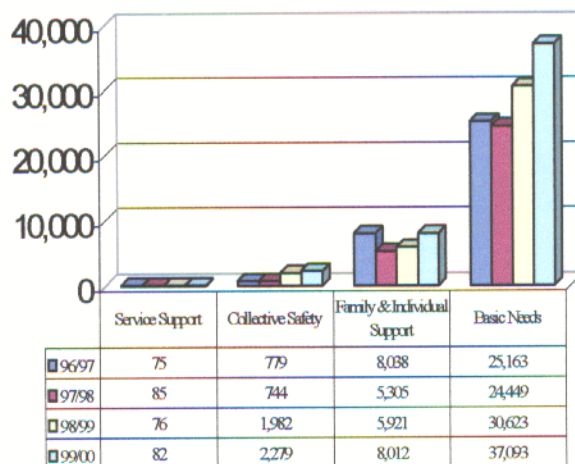


Age - The chart below shows the ages of clients served by Tempe funded agencies. Overall, children and youth (ages 0 – 17) comprise **63%** of those served by Tempe funded agencies vs. 20% in the general Tempe population as of 2000. The larger numbers of children and youth are represented among the clients served by Tempe Community Action Agency and Tempe/Kyrene Communities in Schools. Those age 60+ are about 3% of the client population versus 10% of the Tempe population.



Clients by Service Area - The chart to the right shows clients served by Tempe funded agencies by Service Area over a four-year period, 1996-2000. Basic Needs services comprise the greatest part of the numbers served: 65% over the four years. Family & Individual Support Services comprised 28% of the total overall numbers and Collective Safety made up 6% of the total numbers served.

**#Clients Served by Tempe Funded Agencies
by Service Area - 1996-2000**



IMPLICATIONS Directing almost 2/3 of the human services funding toward Basic Needs seems to fit with the other information shown on the predominantly lower incomes of the client population.

B. City Of Tempe Directly Provided Human Services

Because the City is the level of government closest to the family and individual, a case could be made that *everything* the City does is a "human service". Certainly, clean water, refuse pickup, sewage treatment, street maintenance, police, fire protection, neighborhood services, planning and zoning and other basic traditional City services have a great deal to do with maintaining and enhancing our quality of life. Unlike human services, some City services are mandated, such as streets, sewers, water.



However, in keeping with the definition quoted at the beginning of this section ("...basic health, welfare, and other needs of a society or group, as of the poor, sick, or elderly."), and also with the past focus of the Agency Review funded services, this inventory will focus on those directly provided City services *to people most in need*. Such a focus admittedly still leaves room for debate on what should be included. For instance, should the City's extensive recreation, library and cultural services be included? In this inventory, they are not, except where the activity has a social service aspect, e.g., Kids Zone recreation program because it has a delinquency prevention purpose.

For the most part, the funding summarized in this section does not include Capital Improvement Project (CIP) funding. Human services related CIP funding is being added to the Agency Review process for the 2002-03 fiscal year. Also, budget amounts shown do not necessarily include supplemental appropriations. Where known, figures are included on numbers served by the City programs.

1. Social Services Division—City of Tempe direct human services largely fall under the Social Services Division, part of the Community Services Department. Following is the Social Services Budget, followed by a brief summary of the services they provide (source, City of Tempe Social Services Division).